

Frequently Asked Questions

Q1: What is Remita?

A: Remita is an electronic courier service that rides on secured e-payment platforms to deliver funds to bank accounts and associated schedules to relevant bodies in pre-specified formats

Q2: How does Remita work?

A: Remita enables you to make payment to staff, vendors and other third parties electronically from your bank to ANY bank giving immediate feedback on the status of your transactions, all at the touch of a button.

Q3: Can I pay from all my banks accounts?

A: Yes you can. Remita enables you pay from ALL your bank accounts to ANY other account in ANY bank including mortgage and microfinance banks in Nigeria

Q4: What kind of organization is this solution meant for?

A: Remita is designed to suit any organization irrespective of size and structure

Q5: What is the cost implication of using Remita?

A: Remita helps you manage cost because you only pay as you use.

Q6: What are the benefits of using Remita?

A: Remita helps you make electronic payments with ease from anywhere while reducing the fraud risk associated with other payment methods. Remita also helps you comply easily with various payment regulations and directives in Nigeria

Q7: Can I use Remita with other applications?

A: Yes, Remita is able to integrate with other third party applications such as HumanManager, Infor FMS SunSystems, etc. to allow a smooth exchange of data across various aspects of your business.

Q8: How secure is Remita?

A: Payment transactions are very sensitive and for this reason, Remita is very strong in security both in terms of processes and technology. Remita also comes with an optional biometric security technology.

Q9: What are the requirements to use Remita?

A: All you need is a computer with internet access

Q10: How do I acquire Remita?

A: Visit www.remita.net or Talk to your bank about their e-Payment solution “Powered by Remita” (Services available only in Nigeria)